



**Daniel E. Hogan, D.M.D.**  
**General Dentistry**

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To Our Valued Patients:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming, as near normal, habits and routines we once enjoyed. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for my practice and you have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's safe. I want to tell you about the infection control procedures we follow in my practice to keep you and staff safe. Our office always follows and exceeds infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). I follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You will see some changes at your next appointment. These changes have been made to help protect you and staff. For example:

- My office will communicate with you beforehand to ask some screening questions. We will also ask for your cell phone number. You'll be asked those same questions again when you are in the office.
- You will call the office from your car when you arrive in the parking area and, for social distancing purposes, will wait in your car until we call you to come in for your appointment. Only the patient may enter the office when called, no visitors unless one parent for a minor child.
- Upon entering the office, we will take your temperature with a touchless thermometer.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- You will see that the waiting room is closed. We will no longer offer seating, magazines or brochures as these items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the treatment area at any one time.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you safe in my practice. To make an appointment, please call our office at 847-698-0203 or visit our website at [danhogandmd@gmail.com](mailto:danhogandmd@gmail.com).

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming you back!

Sincerely,

Dr. Dan Hogan, Mary Hogan, Carol, Kathy, Almira, Mary Kaye, Gerri, Mary Y.